



Online Power and Gas Pty Ltd

- No contract term
- Time of use with controlled load

- Call (07) 3003 0018
- www.futurepower.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$850/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,160/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,420/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No green power
- Fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling (07) 3003 0018 and quote this Offer ID **ONL365190MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	15-10-2021
Expiry date	Contact the retailer

Offer eligibility

This offer is only available to residential customers with an applicable network tariff, eligibility criteria applies. Customers should refer to the Department of Environment, Land, Water and Planning website at: ... more details below

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is only available to residential customers with an applicable network tariff, eligibility criteria applies. Customers should refer to the Department of Environment, Land, Water and Planning website at: energy.vic.gov.au to determine their Solar Feed-in Tariff scheme and solar eligibility requirements.
Prices are fixed	
Contract expiry details	12 months benefit period.
Full terms and conditions	This plan is only available to residential customers in Victoria. Eligibility criteria applies. Please visit https://www.futurepower.com.au/terms-conditions-market-retail/ .
ESC licence information	Electricity retail licence under Online Power and Gas Pty Ltd

Fees

Late payment fee	(incl. GST) Flat rate: \$12.00
\$12.00 (GST Incl) late fee may apply if your bill is not paid by the due date.	

Disconnection fee	Flat rate: \$40.00
Disconnection fee (inc. GST), applies for move-out or disconnection requests	
Connection fee	Flat rate: \$40.00
Connection fee (inc. GST), only applies for move-in requests	
Cheque dishonour payment fee	Flat rate: \$15.00
Cheque dishonour payment fee (inc. GST)	
Direct debit dishonour payment fee	Flat rate: \$15.00
Direct debit dishonour payment fee (inc. GST)	
Credit card payment processing fee	Percentage of bill: 1.75%
1.75% Surcharge (inc. GST) may apply to payments made by VISA/Mastercard credit card.	
Credit card payment processing fee	Percentage of bill: 4.00%
4% Surcharge (inc. GST) may apply to payments made by AMEX/Diners credit card.	
Additional information	
Additional fees may apply. For more information, please visit the retailers website at www.futurepower.com.au .	

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges - ALL YEAR (All year)	Tariff (incl. GST)
Daily supply charge	99.00 c/day
Peak consumption – Every day, 3pm - 9pm	
All consumption	24.40c/kWh
Off-peak consumption – Every day, 9pm - 12am; Every day, 12am - 3pm	
All consumption	15.50c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	12.50 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	3.00 c/kWh

Climate zone 6: Mild temperate