



## Online Power and Gas Pty Ltd

- No contract term
- Two rate: single rate with controlled load

- Call (07) 3003 0018
- [www.futurepower.com.au](http://www.futurepower.com.au)

### Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$810/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,100/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,330/year</b> No discount conditions apply to this offer

### Features

- No direct debit payment required
- No pay on time discount
- No green power
- Fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling (07) 3003 0018 and quote this Offer ID **ONL365188MR**.

### Offer details

<b>Distributor</b>	Citipower
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	15-10-2021
<b>Expiry date</b>	Contact the retailer

### Offer eligibility

This offer is only available to residential customers with an applicable network tariff, eligibility criteria applies. Customers should refer to the Department of Environment, Land, Water and Planning website at: ... more details below

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	This offer is only available to residential customers with an applicable network tariff, eligibility criteria applies. Customers should refer to the Department of Environment, Land, Water and Planning website at: <a href="https://www.futurepower.com.au/terms-conditions-market-retail/">energy.vic.gov.au</a> to determine their Solar Feed-in Tariff scheme and solar eligibility requirements.
<b>Prices are fixed</b>	
<b>Contract expiry details</b>	12 months benefit period.
<b>Full terms and conditions</b>	This plan is only available to residential customers in Victoria. Eligibility criteria applies. Please visit <a href="https://www.futurepower.com.au/terms-conditions-market-retail/">https://www.futurepower.com.au/terms-conditions-market-retail/</a> .
<b>ESC licence information</b>	Electricity retail licence under Online Power and Gas Pty Ltd

### Fees

<b>Late payment fee</b>	(incl. GST) <b>Flat rate: \$12.00</b>
\$12.00 (GST Incl) late fee may apply if your bill is not paid by the due date.	

<b>Disconnection fee</b>	<b>Flat rate: \$40.00</b>
Disconnection fee (inc. GST), applies for move-out or disconnection requests	
<b>Connection fee</b>	<b>Flat rate: \$40.00</b>
Connection fee (inc. GST), only applies for move-in requests	
<b>Cheque dishonour payment fee</b>	<b>Flat rate: \$15.00</b>
Cheque dishonour payment fee (inc. GST)	
<b>Direct debit dishonour payment fee</b>	<b>Flat rate: \$15.00</b>
Direct debit dishonour payment fee (inc. GST)	
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 1.75%</b>
1.75% Surcharge (inc. GST) may apply to payments made by VISA/Mastercard credit card.	
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 4.00%</b>
4% Surcharge (inc. GST) may apply to payments made by AMEX/Diners credit card.	
<b>Additional information</b>	
Additional fees may apply. For more information, please visit the retailers website at <a href="http://www.futurepower.com.au">www.futurepower.com.au</a> .	

## Billing details

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Please contact the retailer to discuss payment options

## Offer rate and details

Local time

<b>Electricity charges - ALL YEAR (All year)</b>	<b>Tariff (incl. GST)</b>
<b>Daily supply charge</b>	99.00 c/day
<b>Peak consumption</b>	
All consumption	17.20c/kWh
<b>Controlled load charges</b>	<b>Tariff (incl. GST)</b>
<b>Controlled load consumption</b>	12.50 c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

	<b>Tariff</b>
<b>Current retailer feed-in tariff</b>	3.00 c/kWh

*Climate zone 6: Mild temperate*